



**GST Solutions**  
**HEALTHCARE**

## Enhanced Patient Experience

The concept of patient experience and satisfaction is more complex than originally thought. Enhanced patient satisfaction impacts facility staffing, patient outcomes, hospital revenue, reduction in malpractice lawsuits and consumer retention. Studies also show nursing is key to patient satisfaction. Environments that leverage nursing/provider technology, especially at the bedside, allow patients to maximize their hospital experience, thus resulting in higher satisfaction scores.

## BENEFITS

- Improved Patient Outcomes
- Nurse/Staffing Retention
- Patient Engagement
- Increased Financial Results
- Better Overall Care
- Decreased Cost of Care
- Improved Physician/Patient Communication



**For help building technology solutions that enhance the patient experience, email [info@gstes.com](mailto:info@gstes.com)**

Golden Star Technology (GST) is one of the leading IT and AV solutions provider and systems integrator in the United States. GST provides comprehensive solutions that include the latest technologies, products, and design methodologies.